

UNIVERSITY  
OF CALIFORNIA,  
SAN FRANCISCO

---



*Center for* Reproductive  
Health Research  
& Policy

# Family PACT

## Graphic Summary

FY 02/03

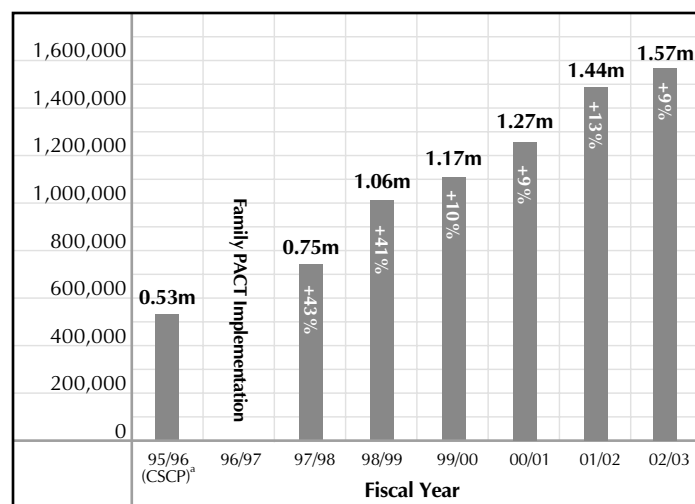
**FY 02/03****Program Overview****Summary of Findings:**

- The Family PACT Program served 1.57 million women and men in FY 02/03, an increase of 9% over the previous year. This is a slight decrease from the 13% growth in clients served in FY 01/02. After dramatic increases of over 40% in the first two years, growth in the last four years appears to be stabilizing. Nonetheless, since its inception, the Family PACT Program has continued to increase the number of clients served each fiscal year.
- There were 2,121 enrolled clinician providers delivering services to Family PACT clients, an increase of 4% over the previous fiscal year.
- A total of 7,312 providers were reimbursed for services under the Family PACT Program, including 2,835 clinician providers, 4,318 pharmacies, and 159 labs. While the number of clinician providers and pharmacies continues to grow, the number of labs reimbursed for services has declined three years in a row.

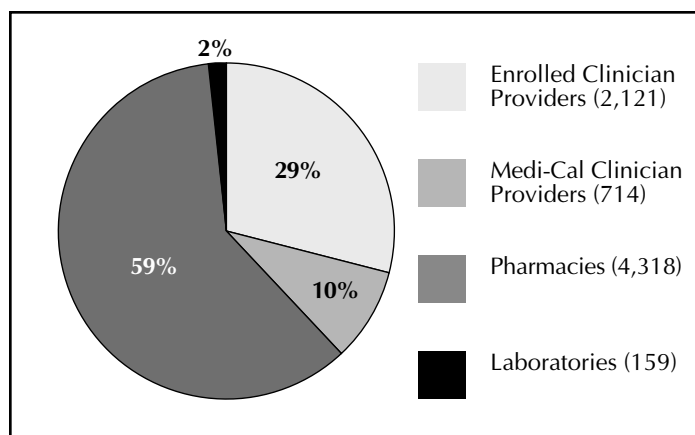
**Family PACT Service Utilization FY 02/03**

| Of the 1.57 million clients served: |                                   |
|-------------------------------------|-----------------------------------|
| 92%                                 | received Clinician Services       |
| 83%                                 | received Laboratory Services      |
| 75%                                 | received Drug and Supply Services |
| 71%                                 | received a contraceptive method   |
| 62%                                 | received STI testing              |

Source: Family PACT Claims Data

**Growth in Number of Clients Served by Family PACT**<sup>a</sup> Clinical Services Contract Program

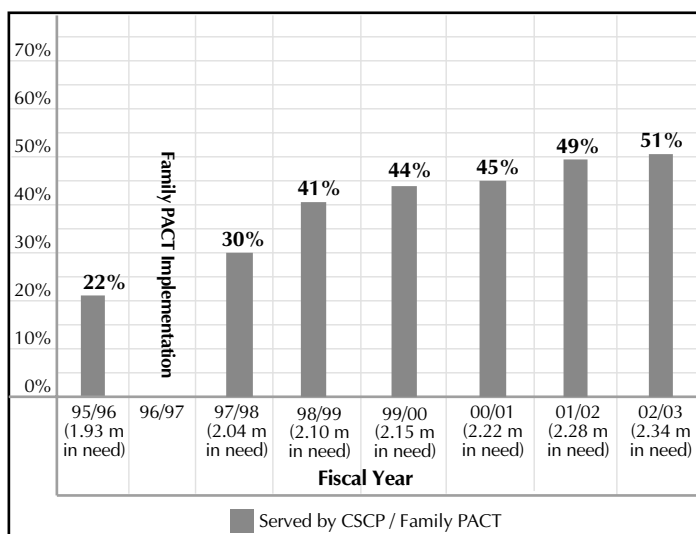
Source: Family PACT Claims Data

**Family PACT Providers FY 02/03  
N=7,312**

Source: Family PACT Provider Enrollment and Claims Data

**FY 02/03*****Need for Publicly - Funded Contraceptive Services Met by Family PACT*****Summary of Findings:****All Women**

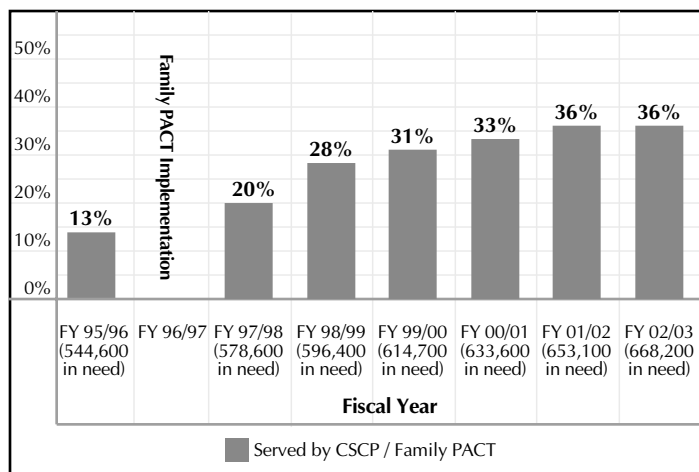
- Over two million (2.34) California women were in need of publicly-funded contraceptive services; Family PACT met 51% of this need.
- Family PACT has had a major impact on meeting the need for contraceptive services in the State. In FY 95/96 22% of women's need for contraceptive services was met by California's Clinical Services Contract Program (CSCP). Since the implementation of Family PACT, which replaced that program, the percentage of women whose need has been met by the State has increased to 51% in FY 02/03.
- Family PACT met the need for contraceptive services for an estimated 1.20 million women in FY 02/03 compared to an estimated 1.12 million in FY 01/02.

**Percentage of Women Ages 13-44 Whose Need for Publicly-Funded Contraceptive Services Was Met by Family PACT**

Sources: Estimates based on data from the Alan Guttmacher Institute and the U.S. Census Bureau. The number of clients served refers to contraceptive services only and comes from Clinical Services Contract Program (CSCP) (FY 95/96) and Family PACT Program (FY 97/98 through 02/03) claims data.

**Adolescent Women**

- Family PACT provided services to an estimated 36% of the 668,200 adolescent females ages 13-19 in need of publicly-funded contraceptive services.
- In FY 95/96 13% of adolescent females' need for contraceptive services was met by the State's family planning program (CSCP). Implementation of the Family PACT Program has significantly increased that proportion to 36% in FY 02/03.
- While the percentage of adolescent females whose need was met by Family PACT remained the same as in FY 01/02, the estimated number increased from 233,000 adolescents in FY 01/02 to 238,000 in FY 02/03.

**Percentage of Female Adolescents Ages 13-19 Whose Need for Publicly-Funded Family Planning Services Was Met By Family PACT**

Sources: Estimates based on data from the Alan Guttmacher Institute and the U.S. Census Bureau. The number of clients served refers to contraceptive services only and comes from Clinical Services Contract Program (CSCP) (FY 95/96) and Family PACT Program (FY 97/98 through 02/03) claims data.

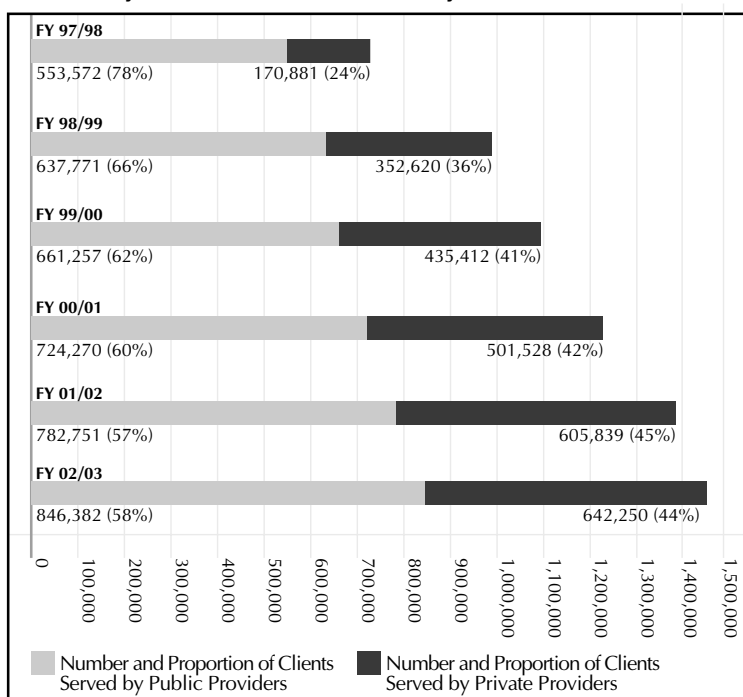
**FY 02/03****Profile of Enrolled Clinician Providers****Summary of Findings:**

- There were 2,121 enrolled clinician providers reimbursed for Family PACT services.
- Public sector providers, which include governmental and non-profit providers, served 58% of clients. Private sector providers, which included for-profit clinicians, served 44% of clients. (Two percent (2%) of clients were served by both.)
- The number of Family PACT clients served by each enrolled provider ranged from 1 to nearly 19,000; the average was 767.
- The profile of clients served differed by provider sector. Family PACT clients of public providers were younger, reported lower incomes, smaller family sizes, and fewer births. Clients of private providers were more likely to be male, Latino and report Spanish as their primary language.

**Trend in the Number of Enrolled Clinician Providers Delivering Family PACT Services**

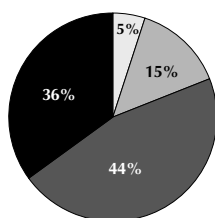
| Provider Sector | FY 97/98 |                           | FY 98/99 |                           | FY 99/00 |                           | FY 00/01 |                           | FY 01/02 |                           | FY 02/03 |                           |
|-----------------|----------|---------------------------|----------|---------------------------|----------|---------------------------|----------|---------------------------|----------|---------------------------|----------|---------------------------|
|                 | No.      | Increase over Previous FY | No.      | Increase over Previous FY | No.      | Increase over Previous FY | No.      | Increase over Previous FY | No.      | Increase over Previous FY | No.      | Increase over Previous FY |
| Public          | 518      | NA                        | 543      | 5%                        | 586      | 8%                        | 622      | 6%                        | 635      | 2%                        | 667      | 5%                        |
| Private         | 914      | NA                        | 1,181    | 29%                       | 1,301    | 10%                       | 1,307    | <1%                       | 1,413    | 8%                        | 1,454    | 3%                        |
| Total           | 1,432    | NA                        | 1,724    | 20%                       | 1,887    | 9%                        | 1,929    | 2%                        | 2,048    | 6%                        | 2,121    | 4%                        |

Source: Family PACT Provider and Claims Data

**Trend in the Number of Family PACT Clients Served by Enrolled Clinician Providers by Provider Sector**

**Note:** The percentages may add to more than 100% because some clients may be served by both public and private providers.

Source: Family PACT Claims Data

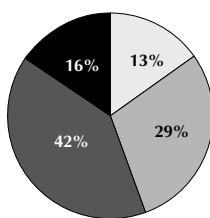
**Range of Family PACT Clients Served by Enrolled Clinician Providers in FY 02/03 by Provider Sector****Public Providers**

Range of Number of Clients Served per Provider: 1 to 18,894

Median Number of Clients Served: 543

Average Number of Clients Served: 1,380

Total Providers: 667

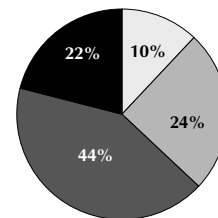
**Private Providers**

Range of Number of Clients Served per Provider: 1 to 8,191

Median Number of Clients Served: 156

Average Number of Clients Served: 486

Total Providers: 1,454

**Total**

Range of Number of Clients Served per Provider: 1 to 18,894

Median Number of Clients Served: 241

Average Number of Clients Served: 767

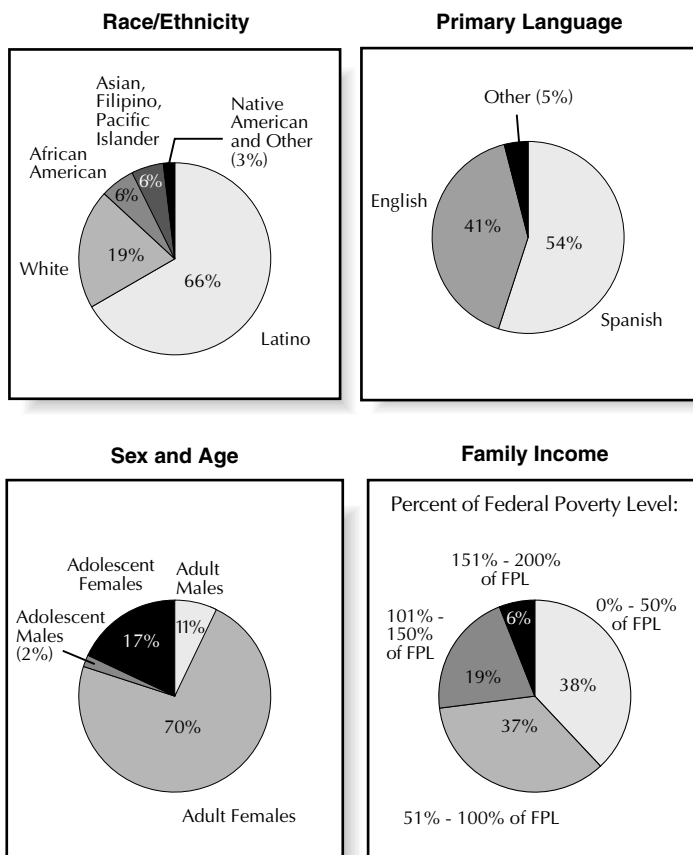
Total Providers: 2,121

**Note:** Clients who receive services from more than one provider are counted once for each provider they visit.

Source: Family PACT Client Enrollment and Claims Data

**FY 02/03****Profile of Clients****Summary of Findings:**

- Of the 2.74 million clients enrolled at any time in FY 02/03, 1.57 million (57%) received services.
- The number of clients served per month ranged from 260,000 to 300,000.
- Most Family PACT clients (87%) were female, though male participation continues to increase. Males comprised 13% of all Family PACT clients served in FY 02/03, up from 1% in FY 95/96.
- Most clients served (62%) were in their prime childbearing years (ages 20–34), 20% were less than 20 years of age, and 18% were aged 35 or older.
- The proportion of adolescents, 20% of all clients served (17.4% females and 2.2% males), has remained stable since the implementation of Family PACT.
- Forty-seven percent (47%) of all clients from the previous fiscal year returned for services. For adolescents the retention rate was 47%, and for males it was 19%.

**Demographic Profile of Family PACT Clients Served, FY 02/03**

Source: Family PACT Client Enrollment and Claims Data

**Rate of Increase in the Number of Clients Served by Family PACT**

|                          | FY 98/99                    | FY 99/00                    | FY 00/01                    | FY 01/02                    | FY 02/03                    |
|--------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|                          | % Increase over Previous FY | % Increase over Previous FY | % Increase over Previous FY | % Increase over Previous FY | % Increase over Previous FY |
| <b>Total</b>             | <b>41%</b>                  | <b>10%</b>                  | <b>9%</b>                   | <b>13%</b>                  | <b>9%</b>                   |
| Males                    | 184%                        | 23%                         | 38%                         | 33%                         | 14%                         |
| Females                  | 35%                         | 9%                          | 6%                          | 11%                         | 8%                          |
| Adolescents <sup>a</sup> | 38%                         | 11%                         | 10%                         | 13%                         | 4%                          |
| Adults <sup>a</sup>      | 42%                         | 9%                          | 10%                         | 14%                         | 10%                         |

<sup>a</sup> Adjusted for missing age data in FY 98/99

Source: Family PACT Client Enrollment and Claims Data

**Race/Ethnicity of Clients and Subpopulations Served by Family PACT, FY 02/03**

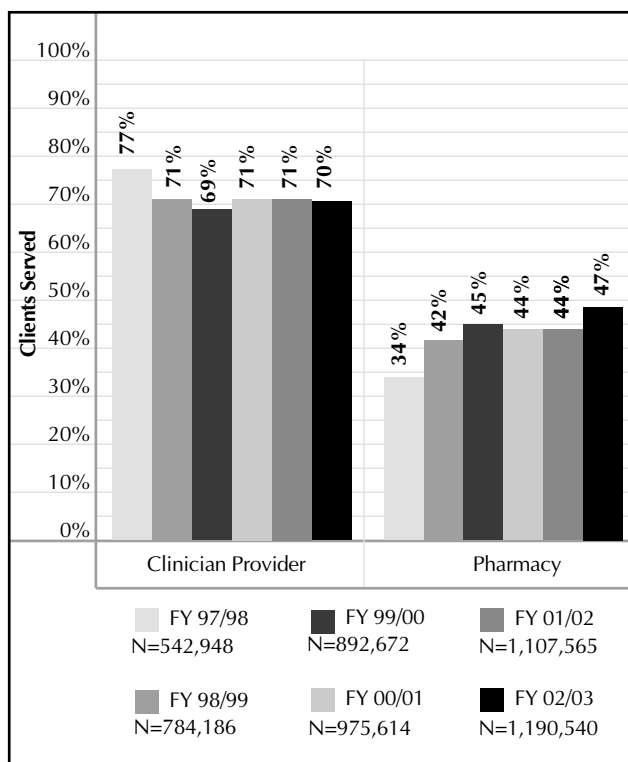
|                  | All Clients<br>N=1,567,037 | Males<br>N=203,500 | Females<br>N=1,363,537 | Adolescents<br>N=306,772 |
|------------------|----------------------------|--------------------|------------------------|--------------------------|
| Latino           | 67%                        | 69%                | 66%                    | 51%                      |
| White            | 19%                        | 14%                | 19%                    | 31%                      |
| African American | 6%                         | 10%                | 5%                     | 8%                       |
| Asian            | 6%                         | 4%                 | 6%                     | 7%                       |
| Other            | 3%                         | 3%                 | 3%                     | 4%                       |

**Note:** Percentages may not add to 100% due to rounding.

Source: Family PACT Client Enrollment and Claims Data

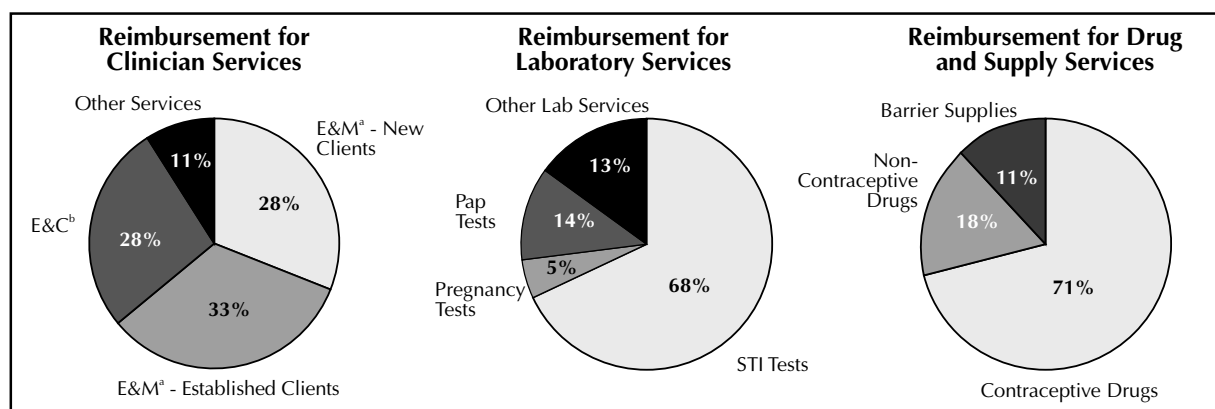
**FY 02/03*****Service Utilization*****Summary of Findings:**

- Ninety-two percent (92%) of clients received Clinician Services, 83% received Laboratory Services, and 75% received Drug and Supply Services, proportions which are similar to previous years.
- Of the \$126 million spent on Clinician Services, 61% was spent on evaluation and management (E&M), and 28% was spent on education and counseling (E&C).
- Of the \$136 million spent on Laboratory Services, 68% was spent on STI tests, 14% on Pap tests, and 5% on pregnancy tests.
- Of the \$152 million spent on Drug and Supply Services, 71% was spent on contraceptive drugs, 11% on barrier methods and supplies, and 18% on non-contraceptive drugs.
- Drug and Supply Services can be delivered on-site through clinician providers or through pharmacies. In FY 02/03, 70% of clients received Drug and Supply Services on-site through clinician providers, and 47% received services through pharmacies, up from 44% the previous year. Seventeen percent (17%) of clients received Drug and Supply Services both on-site through clinician providers and through pharmacies.

**Family PACT Drug and Supply Dispensing Sites**

**Note:** Percentages add to more than 100% because some clients received Drug and Supply Services both on-site through a clinician provider and through a pharmacy; 17% of clients were served at both types of services sites.

Source: Family PACT Claims Data

**Reimbursement by Family PACT Service Type, FY 02/03**

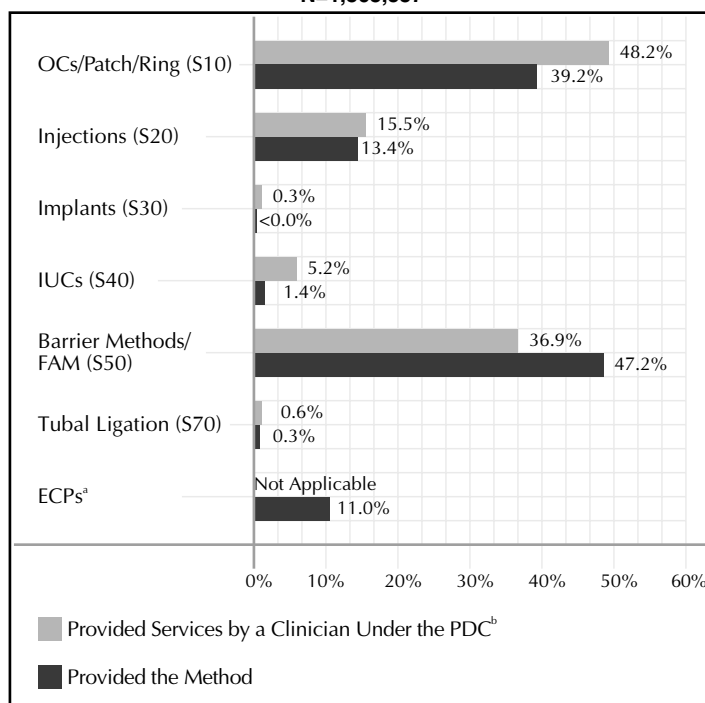
<sup>a</sup> Evaluation and Management

<sup>b</sup> Education and Counseling

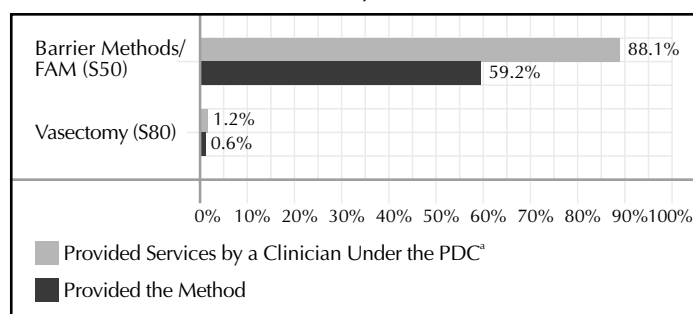
Source: Family PACT Claims Data

**FY 02/03****Overview of Contraceptive Services****Summary of Findings:**

- For the second fiscal year in a row, Barrier method/fertility awareness method (FAM) was the most frequently used service, closely followed by Oral Contraception (OC). Other services, in order of frequency of use, were for Contraceptive Injection, Pregnancy Testing, Intrauterine Contraception (IUC), Fertility Evaluation, Tubal Sterilization, Contraceptive Implant, and Vasectomy.
- The increasing trend in barrier method and supply service utilization for females has stabilized for the first time since program inception. For males, barrier method dispensing is on the decline.
- The contraceptive vaginal ring and patch are new to the Family PACT Program and included under the S10 PDC along with OCs. Fewer than 1% of female clients – about 5,000 – received the ring this fiscal year. Five percent (5%) of female clients – over 70,000 – received the patch this fiscal year.
- Although overall dispensing of oral contraceptives was down slightly, utilization of the S10 PDC has remained steady, likely due to the patch and the ring being added to this PDC.
- Vasectomy and tubal sterilization procedures continued to decline slightly.
- Emergency Contraceptive Pills (ECPs) continued to be a growing part of the Family PACT Program. Eleven percent (11%) of female clients – just over 150,000 – received ECPs, up from 8% in FY 01/02 and 3% in FY 00/01. Eighty-three percent (83%) of ECP dispensing was through public providers, 16% through pharmacies, and 1% through private providers. Some providers may use oral contraceptives instead of a dedicated product as emergency contraception. As a result, the number of Family PACT clients who received emergency contraception may be greater than 150,000.
- Seventy-one percent (71%) of clients received a contraceptive method, similar to previous fiscal years.

**Contraceptive Services for Female Family PACT Clients, FY 02/03**  
**N=1,363,537**<sup>a</sup> Emergency Contraceptive Pills<sup>b</sup> Primary Diagnosis Codes (PDC) are Family PACT specific billing codes and are designated by the letter "S".

Source: Family PACT Claims Data

**Contraceptive Services for Male Family PACT Clients, FY 02/03**  
**N=203,500**<sup>a</sup> Primary Diagnosis Codes (PDC) are Family PACT specific billing codes and are designated by the letter "S".

Source: Family PACT Claims Data

**FY 02/03****Contraceptive Services for Adolescent Clients****Summary of Findings:**

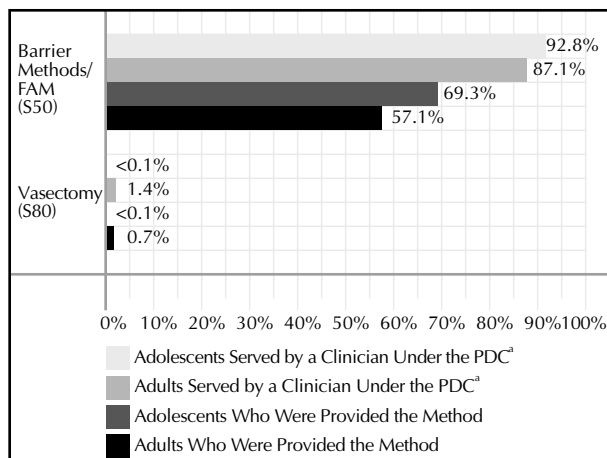
The primary differences in method dispensing and service utilization patterns for adolescents and adults were:

- Female adolescents were slightly more likely than adults to be dispensed the two new methods – the contraceptive patch and the vaginal ring.
- Both female and male adolescents were more likely to be dispensed barrier methods than adults.
- Female adolescents were less likely to receive services related to intrauterine contraceptives (IUC) than adults.
- Both female and male adolescents were less likely to receive services related to sterilization than adults.
- Female adolescents were more likely to receive emergency contraceptive pills (ECPs) than adults.

**Notable changes in service utilization:**

- For the first time since program inception, the number of adolescents served with contraceptive injections decreased, while that of adults increased slightly. Dispensing proportions are now about the same for both adolescents and adults.

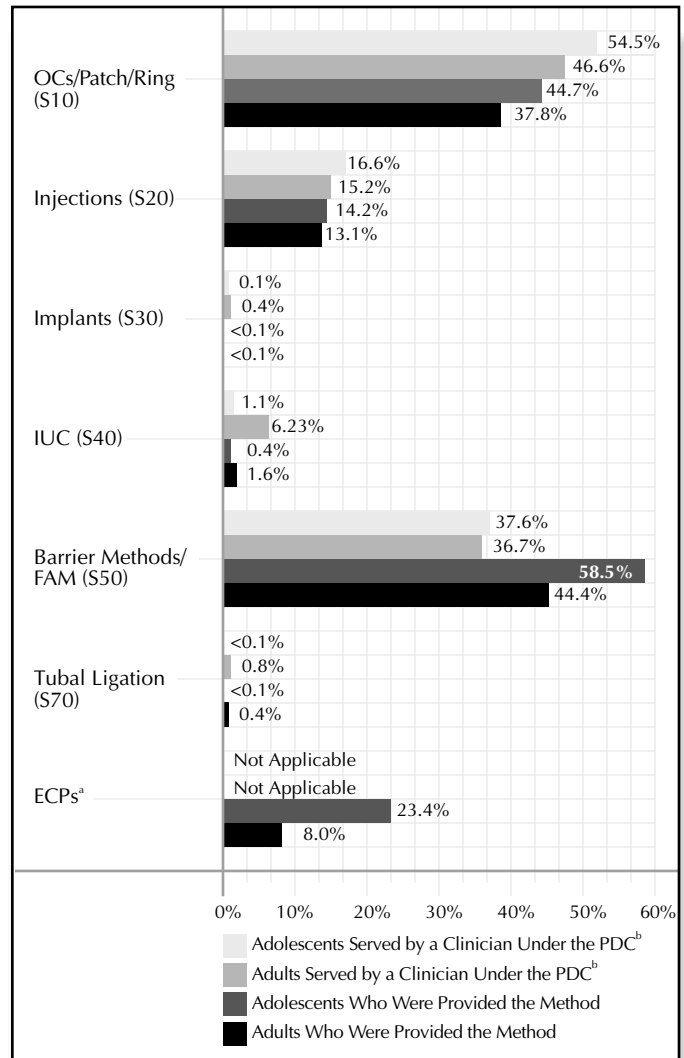
**Utilization of Services by Male Family PACT Clients, FY 02/03**  
N=34,656 Adolescents; 168,842 Adults



<sup>a</sup> Primary Diagnosis Codes (PDC) are Family PACT specific billing codes and are designated by the letter "S".

Source: Family PACT Claims Data

**Utilization of Services by Female Family PACT Clients, FY 02/03**  
N=272,116 Adolescents; 1,091,421 Adults



<sup>a</sup> Emergency Contraceptive Pills

<sup>b</sup> Primary Diagnosis Codes (PDC) are Family PACT specific billing codes and are designated by the letter "S".

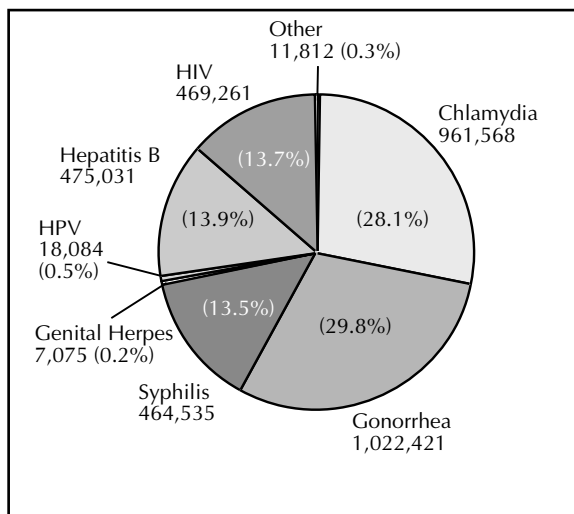
Source: Family PACT Claims Data



**FY 02/03****STI Services****Summary of Findings:**

- Sixty-two percent (62%) of Family PACT clients received one or more STI tests in FY 02/03, the same as in the previous fiscal year. STI testing of clients served appears to have leveled off after increasing in the early years of the program with the exception of hepatitis B testing. Hepatitis B testing declined markedly, consistent with the removal of the test as a program benefit in February 2003.
- Sixty-one percent (61%) of female clients received STI testing, compared to 72% of male clients.
- Fifty-seven percent (57%) of female adolescent clients received one or more STI tests, compared to 62% of female adult clients. Sixty-five percent (65%) of male adolescent clients received one or more STI tests compared to 74% of male adult clients.
- Nearly three and a half million (3.4 million) STI tests were provided under Family PACT. Of those, 58% were for chlamydia and gonorrhea, a higher proportion than that of the previous year.

**Number of STI Tests in Family PACT, FY 02/03**  
**N=3,429,787**



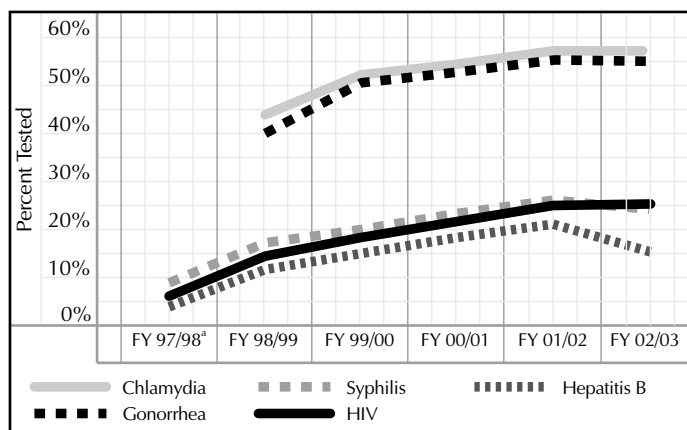
Source: Family PACT Claims Data

**Percent of Family PACT Clients Served with STI Tests by Sex, FY 02/03**

| STI Test       | Female Clients         | Male Clients         |
|----------------|------------------------|----------------------|
|                | Percent<br>N=1,253,533 | Percent<br>N=200,257 |
| Any STI test   | 61%                    | 72%                  |
| Chlamydia      | 56%                    | 64%                  |
| Gonorrhea      | 54%                    | 64%                  |
| Syphilis       | 26%                    | 56%                  |
| HIV            | 26%                    | 55%                  |
| Hepatitis B    | 15%                    | 31%                  |
| Genital Herpes | 0.4%                   | 0.7%                 |
| HPV            | 1%                     | N/A                  |

Source: Family PACT Claims Data

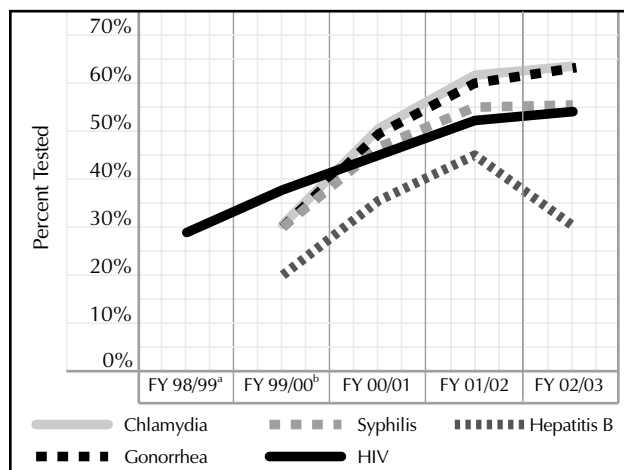
**Percent of Female Family PACT Clients Tested for Selected STIs**



<sup>a</sup> Because testing for chlamydia and gonorrhea was billed in combination in FY 97/98, data for chlamydia and gonorrhea were excluded from analysis for FY 97/98.

Source: Family PACT Claims Data

**Percent of Male Family PACT Clients Tested for Selected STIs**



<sup>a</sup> In FY 98/99 only HIV testing was available for males.

<sup>b</sup> FY 99/00 data is for final six months of the fiscal year when all STI testing became available for males.

Source: Family PACT Claims Data

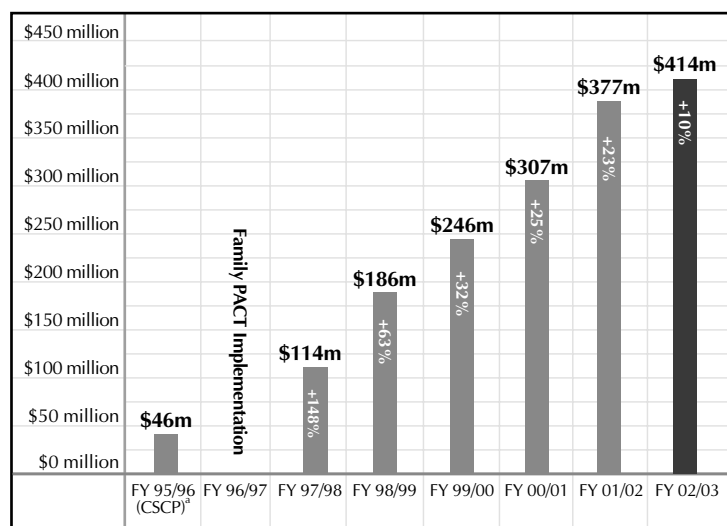
**FY 02/03****Reimbursement****Summary of Findings:**

- Total reimbursement for Family PACT services provided during FY 02/03 was \$414 million, a 10% increase over the previous fiscal year. This 10% increase represents the lowest year-to-year growth figure in Family PACT's six-year history.
- The average annual reimbursement per client was \$264, less than a 1% increase over the previous fiscal year and also the smallest year-to-year growth figure in the history of the program.
- For every dollar reimbursed, approximately 30 cents were spent for Clinician Services, 37 cents for Drug and Supply Services, and 33 cents for Laboratory Services.
- For every dollar reimbursed, approximately 55 cents were paid to clinician providers (34 cents to public providers and 21 cents to private providers), 20 cents to pharmacies, and 25 cents to laboratories.

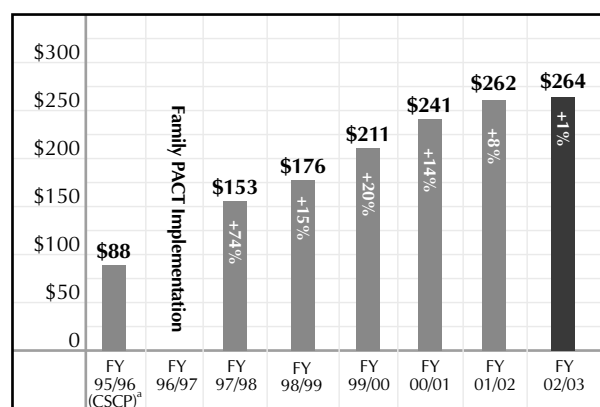
**Average Family PACT  
Reimbursement per Client Served, FY 02/03**

|        | Adolescents | Adults | Total |
|--------|-------------|--------|-------|
| Female | \$251       | \$285  | \$278 |
| Male   | \$146       | \$175  | \$170 |
| Total  | \$239       | \$270  | \$264 |

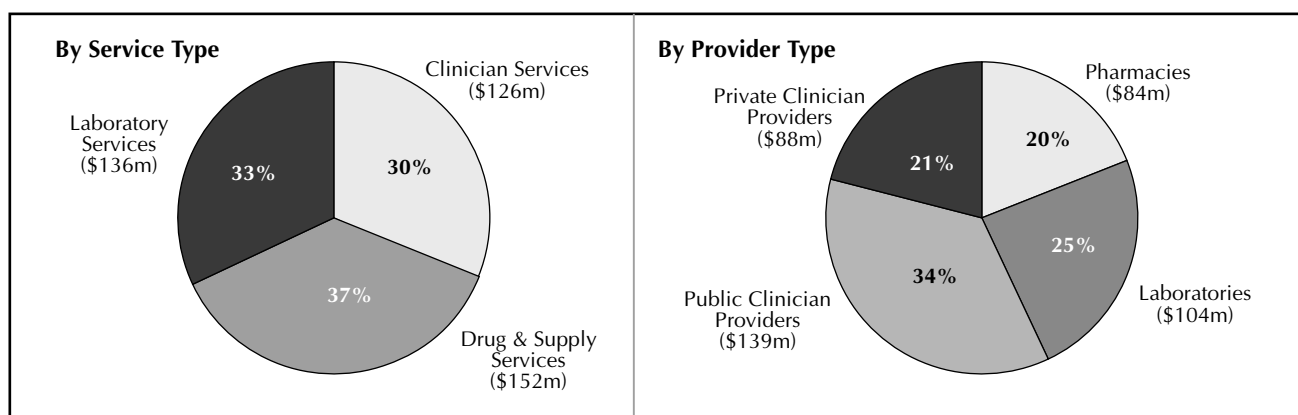
Source: Family PACT Claims Data

**Total Reimbursement for Family PACT Services**<sup>a</sup> Clinical Services Contract Program

Source: Family PACT Claims Data

**Average Family PACT Reimbursement per Client**<sup>a</sup> Clinical Services Contract Program

Source: Family PACT Claims Data

**Family PACT Reimbursement by Service Type and Provider Type, FY 02/03**

Source: Family PACT Claims Data

